

Department of Medical Assistance Services 600 East Broad Street, Suite 1300 Richmond, Virginia 23219

http://www.dmas.state.va.us

MEDICAID MEMO

MEMO: Special

TO: All Providers, Pharmacies and Managed Care Organizations Participating in the Virginia

Medical Assistance Program

FROM: Cynthia B. Jones, Director

Department of Medical Assistance Services (DMAS)

DATE: August 22, 2016

SUBJECT: Medicaid Pharmacy Coverage of Insect Repellant – effective August 22, 2016

The purpose of this memorandum is to inform providers that as of August 22, 2016, the Virginia Department of Medical Assistance Services (DMAS) will cover insect repellant under the pharmacy benefit with a prescription. This decision is in response to the possibility of local transmission of the Zika virus, spread primarily by insect bite.

The coverage will apply to members enrolled in Medicaid Fee-for-Service, FAMIS, FAMIS MOMS and the Governor's Access Plan (GAP), as well as those members enrolled in all the Medicaid/FAMIS Managed Care Plans.

Coverage will be limited to members

- 1) currently pregnant; or
- 2) of childbearing years (women and men age 14-44) who are trying to conceive

This memo describes the repellants covered and billing mechanisms for Medicaid Fee-for-Service, FAMIS, FAMIS MOMS, and GAP programs. For information related to the Medicaid/FAMIS Managed Care Plans' policies including the repellants covered by each plan, please go to http://www.vdh.virginia.gov/zika/ and click on the link for Medicaid. Links to each of the plans' coverage and billing procedures can be accessed from this site.

Co-Payments

Members of Medallion 3.0 Health Plans (Anthem HealthKeepers Plus, Aetna Better Health of Virginia (previously CoventryCares), Virginia Premier, Optima Family Care, Kaiser Permanente, INTotal Health) as well as the Commonwealth Coordinated Care Health Plans (Anthem, Humana, and Virginia Premier) will not be charged a co-payment.

Medicaid Fee-for-Service members between the ages of 14-20 and pregnant women will not be required to pay a co-payment for this product. For pregnant women, the pharmacist can enter a pregnancy indicator of 2 in NCPDP field 335-2C which will override the co-payment.

A \$1.00 co-payment will be collected for all other male and female members.

Medicaid Memo: Special August 22, 2016

Page 2

Medicaid Fee-for-Service/FAMIS/FAMIS MOMS/GAP Product Coverage

DMAS will limit coverage to 1 bottle/can per fill with one refill per calendar month. A prescription will be required for the products below. The health care provider is encouraged to call in a prescription. An office visit is <u>not</u> required solely to obtain a prescription.

Product Name	Ounces	Bill As	Product UPC	Billing "NDC"
Cutter Backwoods 25% spray	6 oz	170 g	071121962805	71121-0962-80
Cutter Backwoods 25% spray	11 oz	311 g	071121962836	71121-0962-83
Cutter Backwoods Dry 25% spray	4 oz	113 g	071121964359	71121-0964-35
Cutter Skinsations 7%	6 oz	177 g	016500540106	16500-0540-10
*Insect Repellent 20% spray (Sawyer)	4 oz	118 mL	050716005448	50716-0005-44
Natrapel 20% spray	6 oz	177 mL	044224068781	44224-0068-78
*Off Deep Woods 25% spray	6 oz	170 g	046500018428	46500-0018-42
Off Deep Woods Dry 25% spray	4 oz	113 g	046500717642	46500-0717-64
Off Active Spray 15%	6 oz	170 g	046500018107	46500-0018-10
Off FamilyCare 15% Powder Spray	2.5 oz	71 g	046500710377	46500-0710-37
Repel Hunter's 25% spray	6.4 oz	184 g	011423941399	11423-0941-39
Repel Sportsmen 25% spray	6.4 oz	184 g	011423941375	11423-0941-37
Repel Sportsmen Dry 25% spray	4 oz	113 g	011423941337	11423-0941-33
Repel Sportsmen Max 40% spray	6.4 oz	184 g	011423003387	11423-0003-38

*Off Deep Woods 25% spray and Insect Repellent 20% spray (Sawyer) are also covered by all Medicaid/FAMIS Managed Care Plans (except Kaiser Permanente).

Pharmacy claims for products other than these will deny at Point-of-Sale with NCPDP reject code 54 (Non-Matched Product/Service ID Number) or DMAS reject code 423 (NDC not on file).

Medicaid Fee-for-Service/FAMIS/FAMIS MOMS/GAP Age Limits

Pharmacy claims submitted for females or male members less than 14 and greater than 44 will deny at Point-of-Sale with NCPDP reject code 60 (Product/Service not Covered for Patient Age) or DMAS reject code 624 (Age Alert – SA required. Call 800-932-6648).

Medicaid Fee-for-Service/FAMIS/FAMIS MOMS/GAP Quantity Limits

Pharmacy claims submitted for more than one bottle/can per fill or more than two (2) bottles/cans per calendar month will deny with NCPDP reject code 76 (Quantity Exceeds Program Maximum) or DMAS reject code 868 (Max Quantity Limit Exceeded – SA Required).

Medicaid Fee-for-Service/FAMIS/FAMIS MOMS/GAP Reimbursement

Pharmacy providers should bill Usual and Customary (U&C) charge; however, reimbursement of covered insect repellants will be the lesser of U&C or DMAS' reference price plus a \$3.75 dispensing fee. If a reference price is not on file, the claim will deny at POS with NCPDP reject code 85 (Claim not Processed) or DMAS reject code 265 (Claim priced at zero).

Medicaid Memo: Special August 22, 2016

Page 3

COMMONWEALTH COORDINATED CARE

Commonwealth Coordinated Care (CCC) is a Managed Care program that is coordinating care for thousands of Virginians who have both Medicare and Medicaid and meet certain eligibility requirements. Please visit http://www.dmas.virginia.gov/Content_pgs/altc-home.aspx to learn more.

MANAGED CARE PROGRAMS

Many Medicaid individuals are enrolled in one of the Department's managed care programs (Medallion 3.0, CCC and PACE). In order to be reimbursed for services provided to a managed care enrolled individual, providers must follow their respective contract with the managed care plan/PACE provider. The managed care plan/PACE provider may utilize different prior authorization, billing, and reimbursement guidelines than those described for Medicaid fee-for-service individuals. For more information, please contact the individual's managed care plan/PACE provider directly.

Contact information for managed care plans/PACE providers can be found on the DMAS website for each program as follows:

- Medallion 3.0: http://www.dmas.virginia.gov/Content_pgs/mc-home.aspx
- Commonwealth Coordinated Care (CCC): http://www.dmas.virginia.gov/Content_pgs/mmfa-isp.aspx
- Program of All-Inclusive Care for the Elderly (PACE): http://www.dmas.virginia.gov/Content_atchs/ltc/PACE%20Sites%20in%20VA.pdf

VIRGINIA MEDICAID WEB PORTAL

DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, payment status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmas.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the Xerox State Healthcare Web Portal Support Help desk toll free, at 1-866-352-0496 from 8:00 a.m. to 5:00 p.m. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

KEPRO PROVIDER PORTAL

Providers may access service authorization information including status via KEPRO's Provider Portal at http://dmas.kepro.com.

"HELPLINE"

The "HELPLINE" is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The "HELPLINE" numbers are:

1-804-786-6273 Richmond area and out-of-state long distance 1-800-552-8627 All other areas (in-state, toll-free long distance)

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid Provider Identification Number available when you call.